

**INVITATION
REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES)**

**Third-Party Monitoring Consultant for Voluntary
Land Donation (VLD) Assessment, Community
Scorecard, and Contractor Scorecard**

Country:	Pakistan
Project Name:	Punjab Rural Sustainable Water Supply and Sanitation Project
Implementing Agency:	Punjab Rural Municipal Services Company (PRMSC)
Consultancy Services for:	Third-Party Monitoring Consultant for Voluntary Land, Donation (VLD) Assessment, Community Scorecard and Contractor Scorecard

Loan No: IBRD-92670 : **Project ID No:** P169071

This Request for Expressions of Interest (REOI) follows the General Procurement Notice (GPN) No. OP00126428 for this project that appeared in UN Development Business on 22nd April 2021.

Punjab Rural Municipal Services Company (PRMSC) (hereinafter referred to as “Company”) is a government-owned not-for-profit company, incorporated with the Securities and Exchange Commission of Pakistan, under Section 42 of the Companies Act, 2017. The Company has been registered as a dedicated water, sanitation, and waste management service provider for rural areas of Punjab and is envisioned to be customer-oriented and responsive to the WASH needs of rural populations.

The Government of Islamic Republic of Pakistan has received financing from the World Bank towards the cost of the Punjab Rural Sustainable Water Supply and Sanitation Project for improving service delivery standards of the rural water & sanitation system and has extended the said financing to Company. Under Component 1 viz. Sanitation and Water Supply infrastructure Development, of the Project, the Company has aimed at developing the infrastructure to help in addressing the lack of Water Supply & Sanitation Systems in 2,000 revenue villages (including the small habitations/basis in each Revenue Village) of sixteen (16) poorest and most underserved districts of Rural Punjab that underlies the low access to safely managed water and sanitation and poses threats to public health and the environment. Over 6.0 million rural residents shall be served under the said component which will be implemented in phased manner.

The Project consists of the following major components:

- 1) Water supply and sanitation infrastructure development
- 2) Behavior change and capacity development
- 3) Service delivery improvement
- 4) Project management and monitoring

The Project activities involve civil works at the village level, with associated environmental, health, safety, labor, and social risks. To manage these risks, the Project has prepared and is implementing E&S safeguard instruments in accordance with the relevant Operational Policies of the World Bank's E&S Safeguards Policies. These instruments include: the Environmental and Social Management Framework (ESMF), Environmental and Social Management Plans (ESMPs), and the Grievance Redress Mechanism (GRM), and Resettlement Policy Framework (RPF).

Due to the scope and nature of the project, E&S risks are significant. In this context, there are two key aspects of E&S monitoring: (i) the implementation of ESMPs at the village level by contractors and their staff, and (ii) the implementation of the RPF which is managed by the PRMSC directly. PRMSC seeks to engage an independent and qualified external firm (hereafter referred to as the

“TPM Firm”) to assess the E&S aspects described above. Additionally, in line with stakeholder engagement requirements, the TPM Firm will also assess beneficiary satisfaction. These assessments will ensure compliance with the agreed E&S safeguards frameworks, regulations, and policies of the World Bank, the Government of Punjab, and the Government of Pakistan, thereby enhancing transparency, accountability, and mitigating E&S risks.

The Company now hereby invites eligible “Firms”, to indicate their interest for providing the required services.

The services of firms shall be hired for Third-Party Monitoring Consultant for Voluntary Land Donation (VLD) Assessment, Community Scorecard, and Contractor Scorecard

The detailed Terms of Reference (TOR) for the assignment, alongwith this Request for Expressions of Interest (REOI) Notice, can be accessed from websites <https://prmsc.punjab.gov.pk/tenders>. The eligible consulting firms are required to demonstrate/provide following requisite information to prove their qualification/eligibility to perform the assignment. Consultancy firms are encouraged to provide materials/ information that would be specific to the proposed services only by giving all the relevant details as required in the Instructions, and to avoid submitting generic promotional material. The unrelated or incomplete materials/information shall not be considered. The parameters for evaluating the EOI Responses, are given against each requisite as under: -

- a) **Relevant Experience:** The Consulting Firm shall demonstrate proven experience in undertaking assignments of a similar nature and complexity, particularly in the areas of Voluntary Land Donation (VLD), social safeguards, environmental and social (E&S) monitoring, stakeholder engagement, community consultation, and social performance monitoring. The firm should have successfully completed or substantially completed, during the last ten (10) years, at least three (02) consulting assignments of similar nature, of which:
- At least one (01) assignment should have involved Voluntary Land Donation (VLD), land acquisition/land access, or similar land-related social safeguard processes
 - At least one (01) assignments should have involved any of Environmental and Social (E&S) monitoring and compliance, stakeholder engagement and community consultation, social safeguards assessment and monitoring, grievance redress and community liaison, community satisfaction assessment, Community Scorecards or similar participatory monitoring mechanisms, Contractor E&S/Social Performance monitoring or Contractor Scorecards, and/or preparation of social monitoring/assessment reports.

For each assignment claimed, the firm shall provide sufficient documentary evidence, such as **contract/letter of award, completion certificate, client performance certificate, or other verifiable evidence**, clearly indicating the nature and scope of services performed.

- b) **Corporate Capacity:** Complete historical profile of the organization/firm with the information i.e. incorporation certificate, registrations, experience, last three years audit reports, corporate profile indicating years of operations, core competencies, management structure & systems, policies procedures and practices to ensure quality services to clients, complaint redressal mechanism and competency in using MIS Based Applications for reporting while delivering similar/comparable services,
- c) **Staffing Capacity:** Firm shall have adequately qualified and skill staff, permanent/ intermittent staff, pool of panel of experts as per the scope of work. (specific CVs and nominations are not required at this stage)

The attention of interested Consultants is drawn to Section III, paragraphs 3.15, 3.16, and 3.17 of the World Bank’s “Procurement Regulations for IPF Borrowers,” September 2025 (7th Edition) (“Procurement Regulations”), which set forth the World Bank’s requirements regarding conflicts of interest in the selection and employment of Consultants.

A consultancy firm, will be selected through “Consultant’s Qualifications-Based Selection (CQS) through Limited Competition set out in the Procurement Regulations which can be perused at the website: <https://www.worldbank.org/en/projects-operations/products-and-services/brief/procurement-new-framework#framework>

Expressions of Interest response, carefully prepared and marked, delivered in a written form to the address below (in person, or by post) by or before 1300 hours on **9th October, 2026**.

Chief Executive Officer
PUNJAB RURAL MUNICIPAL SERVICES COMPANY (PRMSC)
5th Floor, KD Plaza, MM Alam Road, Gulberg-III, Lahore, Pakistan
Telephone: +92-42-99333613 | Email address: proc.prmisc@punjab.gov.pk